



# SoftPro Standard v21.9

## (21.9.18556.1)

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4800 Falls of Neuse Road, Suite 400 | Raleigh, NC 27609

p (800) 848-0143 | f (919) 755-8350 | [www.softprocorp.com](http://www.softprocorp.com)

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## (21.3) 12/5/2018

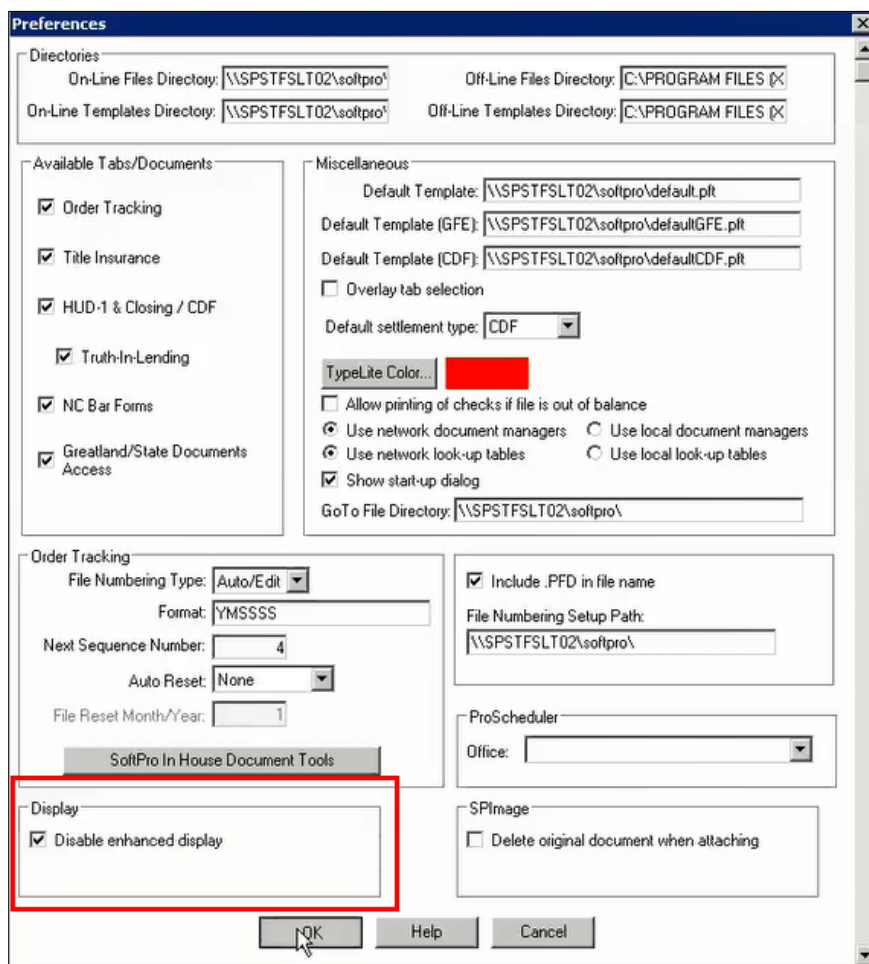
### ProForm

- With the new enhanced user interface, some ProForm screens were slow to respond when using Windows 10 (1709, 1803) and Windows 7. 455641

To resolve this, we have added a preference under **ProForm > Preferences > Display**.

1. Check the **Disable enhanced display** checkbox and click **OK**.
2. Close the application and when you reopen, the user interface enhancements will be turned off.

**Note:** Disabling the enhanced display will only change the preference for the individual user.



## General

- Modifications to the signature lines and flow text fields were not saving; for example, when adding hard returns to the Signature lines, the field would return to its default state; *resolved*.

410141

- When a date is manually entered into the system as a 2-digit year greater than or equal to 2025, e.g., entering 26 for 2026, when converting to a 4-digit year, the system would restore the date to 1925. This occurred with dates entered in the Lookup tables and Notary expiration dates; *resolved*. 414030
- A warning message that signature lines must be entered was generating multiple times in HUD files when a manual entry was input in the signature line field. This has been resolved, and the warning message will only occur one time. 284392



## CDF Page 2

- When sending a fee from additional title charges (title fees, HOA fees and commissions), upon changing the charge to a Flex Check, the "Pay To" name was erroneously being removed; *resolved*. 291896

C. Services Borrower Did Shop For					\$ 50.00				
	Description	Re	DS	To	Borrower - Paid At Closing	Borrower - Paid Before Closing	Seller - Paid At Closing	Seller - Paid Before Closing	Paid By Others
01	Title - ALTA Endorsement For...		3	Settlement Agent	\$50.00				
02									
03									

## Title Insurance

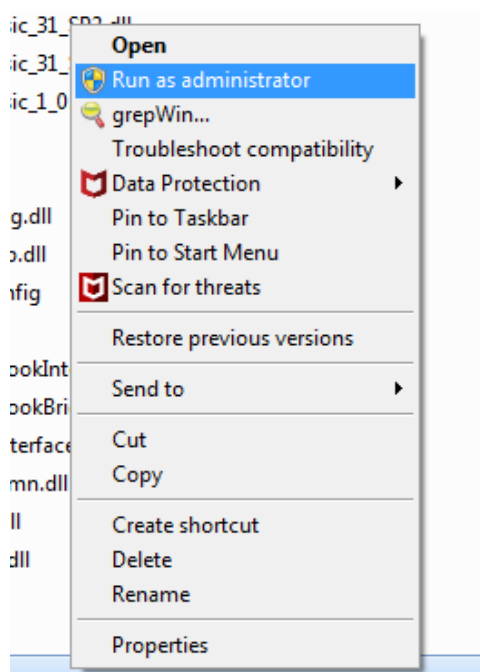
### Prior Policy Information

- In cases where the prior policy effective date was within 30 days of the new policy effective date, the discount premium was not calculating properly; *resolved*. 424075

## Documents

## ReadyDocs

- Users were unable to create a DocUpdate initial backup using the DocUpdater Tool, and received an error message, “Access Denied,” with the name of the file. This was occurring when the updater attempted to overwrite a file that was Read-Only; *resolved*. 426614
- Users were experiencing installation errors when attempting to run the DocUpdater Tool when they were not running ProForm as an administrator; resolved. Now, if the user is not logged in to ProForm as an administrator and attempts to run the DocUpdater Tool, they will receive a prompt to close out of ProForm and log back in as an administrator. 465458



- When using the DocUpdater Tool, not all documents were installed; some documents were missing. This was occurring when the user closed ProForm while the tool was installing, and therefore not all files were installed; resolved. Now, if the user attempts to close ProForm while the DocUpdater Tool is running, a message will display that *“ReadyDocs are currently being updated. ProForm cannot be closed until the process is complete.”* 426618
- Upgrading to Windows 10 removed a server component (the Amyuni registry), which resulted in failed Print to PDF errors. This has been resolved with an Amyuni upgrade to version 6.0.0.5. 466699

- Users were receiving “Printer not activated” and “Could not start print job” errors when attempting to Print to PDF. *344399*
- Manually created prompts were appearing twice for requirements and exceptions. Users would receive a second prompt when selecting Print Preview a document; *resolved. 425357*

## Word Merge

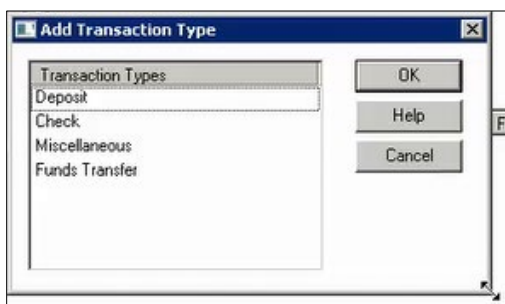
- Exceptions/Requirements and flow text fields that had a hard return (paragraph indicator) were displaying the hard return as a bulleted or numbered item, but blank line with no text on the Word Merge document; *resolved. 297747*

## ProTrust

- When a file that did not contain a settlement date was exported to ProTrust, posted transactions were exporting without a transaction date and could be cleared through Reconciliation; *resolved*. Posted transactions will now export to ProTrust with the **system date** defaulting as the transaction date. *336867*
- The Escrow Trial Balance Report was not showing the most recently updated transaction date as the last activity date after a user changed the transaction date; *resolved. 314700*

Escrow Trial Balance Report ( Balances Only ) - Sorted By File ID					
Selection Criteria					
Trust Account: RE			Trust Account Description: TEST		
Balances as of: 10/30/18					
Ledger Selection: Guaranty Ledgers Only					
Firm File ID	Trust Account	Client / Matter Ledger Comment / Property	Last Activity Date	Balance	RFD
	RE	buyer	10/30/18	\$250,000.00	
Balance:				\$250,000.00	

- Depending on the Windows Operating System or resolution setting, the Add Transaction Type dialog box was not always 100% viewable. This has been fixed by expanding the dialog box as well as adding the ability for the user to manually customize the dialog box size. *313144*



- In certain scenarios users were receiving an error, “*Max users exceeded in ProTrust.*” This was occurring due to the License continuing to run after closing ProTrust; *resolved.* 454641



# (21.4) 12/14/2018

## *ProForm*

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### **General**

- The Interim Interest “To” date was not auto-populating when entering data to calculate the Interim Interest for HUD, GFE, and CDF orders in version 21.3; *resolved*. 507419

# (21.5) 5/14/2019

## *ProForm*

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### **Title Insurance**

- The reissue credit was not calculating correctly when the Discount % field is left blank. This is occurring in the 21.4 release; *resolved*. 539640

# (21.6) 5/31/2019

## *Installation*

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- Binary versions were getting downgraded during the 21.5/31.5 release, which affected the email documents function, eProRemit, and auto-doc update functionality; *resolved*. 544383

# (21.8) 1/29/2020

**Note:** Enterprise version 31.7 had a bug fix that did not impact our Standard release. The Standard release version number 21.7 was omitted in order to keep both product versions in sync.

## *Documents*

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- Requirements & Exceptions were not printing on Schedule B when printing the document to PDF without previewing beforehand; *resolved*. 455947

## *Installation*

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- Support was added for Windows Server 2019. 581952

# (21.9) 11/18/2020

## ProForm

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### General

- Functional improvement patches.
- Increased CPU utilization when client application not in use; *resolved*. 44163
- Recently Viewed Items list not populating; *resolved*. 49276

## 360

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- Client not installing when setting up a new ProForm client; *resolved* 46618

## Pro1099

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- Updated for 2020 tax year.