

Westcor Dual CPLs & Policy Jackets User Guide

June 2024

4800 Falls of Neuse Road, Suite 600 | Raleigh, NC 27609 p (800) 848–0143 | f (919) 755–8350 | www.softprocorp.com

Copyright and Licensing Information

Copyright © 1987–2024 by SoftPro, Raleigh, North Carolina.

No part of this publication may be reproduced in any form without prior written permission of SoftPro. For additional information, contact SoftPro, 4800 Falls of Neuse Road, Raleigh, NC 27609, or contact your authorized dealer.

Microsoft, Windows, and MS–DOS are registered trademarks of Microsoft Corporation in the United States and/or other countries. WordPerfect is a registered trademark of Corel Corporation. Crystal Reports is a registered trademark of SAP AG. HP LaserJet is a registered trademark of Hewlett Packard Development Company, L.P. GreatDocs is a registered trademark of Harland Financial Solutions Incorporated. RealEC Technologies, Inc. is majority owned by Lender Processing Services. All other brand and product names are trademarks or registered trademarks of their respective companies.

IMPORTANT NOTICE - READ CAREFULLY

Use of this software and related materials is provided under the terms of the SoftPro Software License Agreement. By accepting the License, you acknowledge that the materials and programs furnished are the exclusive property of SoftPro. You do not become the owner of the program but have the right to use it only as outlined in the SoftPro Software License Agreement.

All SoftPro software products are designed to ASSIST in maintaining data and/or producing documents and reports based upon information provided by the user and logic, rules, and principles that are incorporated within the program(s). Accordingly, the documents and/or reports produced may or may not be valid, adequate, or sufficient under various circumstances at the time of production. UNDER NO CIRCUMSTANCES SHOULD ANY DOCUMENTS AND/OR REPORTS PRODUCED BE USED FOR ANY PURPOSE UNTIL THEY HAVE BEEN REVIEWED FOR VALIDITY, ADEQUACY AND SUFFICIENCY, AND REVISED WHERE APPROPRIATE, BY A COMPETENT PROFESSIONAL.

Table of Contents

History	4
Accessing Westcor	
Logging into Westcor	
Creating a Westcor Base Order	
Ordering a Closing Protection Letter	7
Ordering a Policy Jacket	g
Endorsements	10
Updating a Jacket	11
Canceling a CPL or Jacket	12
Sending Updated Order Information to Westcor	12

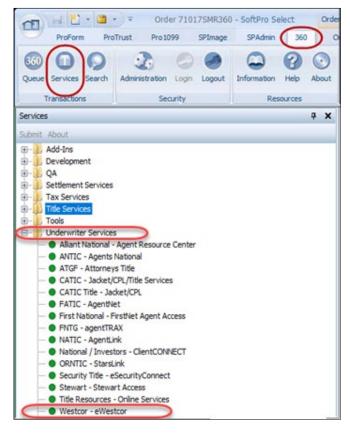
History

Date	Version	Details
April 2024	2.1	In this release, - Logo updated - Property link added to Title Services - Updated Agent Number selection to include additional information in grid format - Endorsements O Matching ProForm O Ability to enter remittance value O Suggested premium shown for endorsements
June 2024	2.1	History grid added

Accessing Westcor

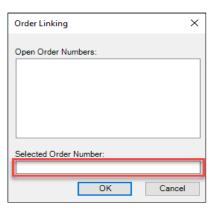
From the 360 ribbon,

- 1. Select the Services button
- 2. Click the Underwriter Services folder to expand
- 3. Double-click Westcor eWestcor



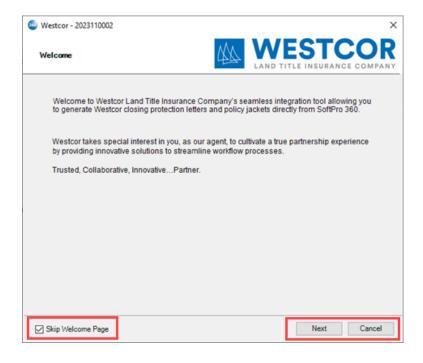
The **Order Linking** window displays to connect the integration.

- 4. Link an order
 - a. If no order is open, enter the corresponding order in the
 Selected Order Number field
 - b. If an order is open, the Integration populates the Open
 Order Numbers with the active order and automatically links to the order for you
 - 5. Click the **OK** button to continue



Once a ProForm Order is linked, the **Welcome** screen displays.

- You can check the Skip Welcome Page check box to skip having the Welcome screen display each time you log into Westcor
- Click the **Next** button to continue or **Cancel** to exit the integration

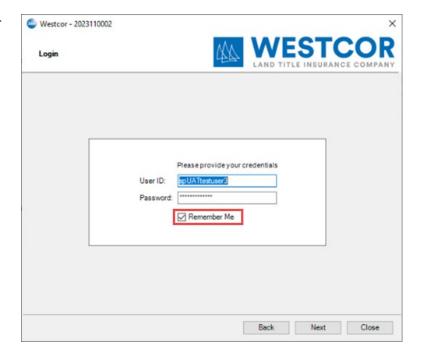


Logging into Westcor

8. From the **Westcor Login** window, enter your login credentials

HINT: If you check the **Remember Me** check box you are automatically logged in the next time you use the program.

- 9. Click the,
 - Next button to continue
 - Back button to return to the Welcome screen
 - Close to exit the integration

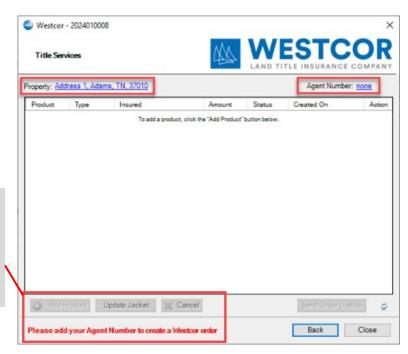


Creating a Westcor Base Order

From the **Title Services** screen, the first time you login to Westcor with a new ProForm order, you must select and send your **Agent Number** to Westcor to create a base order. This must be done prior to submitting a product request.

- Click the Agent Number: None link to select your Agent Number
- Click the **OK** button to send the information to Westcor to create the base order
- 3. Click the **Property** link to adjust the property address if needed

NOTE: A message is displayed reminding you to add the Agent Number. You cannot add a product until this is done as the buttons are disabled.



Ordering a Closing Protection Letter

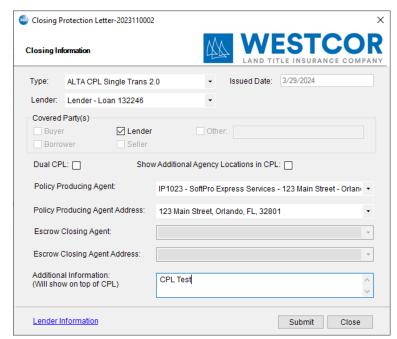
Once the Agent Number is added and the Westcor order created, you can now submit your request.

- From the Title Services window, click the Add Product button
- Select Closing Protection Letter to open the Closing Information window

From the Closing Information window, you'll select/enter more specific information for your request.

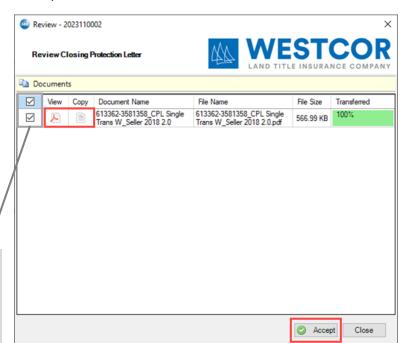


- Select/enter the,
 - Type lists the available Closing Protection Letters
 - b. Lender pulls the lender(s) from your ProForm order
 - c. Issued Date displays the current date by default and is not editable
 - d. Covered Party(s) check boxes are greyed out if a covered party is not required
 - e. **Dual CPL** selecting this in a request returns a CPL listing the title and settlement agents you specify on this screen
 - f. Show Additional Agency
 Locations in CPL lists the
 branch addresses associated
 with the title agent (if applicable) on the addendum page of the CPL



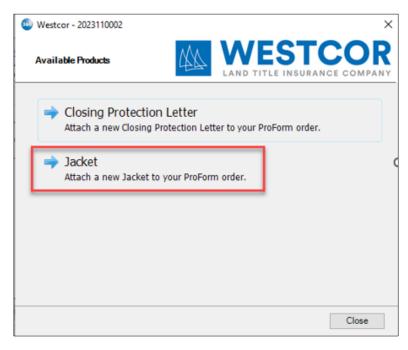
- g. **Policy Producing Agent** and **Policy Producing Agent Address** fields displays the title agent information that you can select from
- h. **Escrow Closing Agent** and **Escrow Closing Agent Address** fields if the Dual CPL option is selected, the field are enabled and shows the settlement agent information selection to be displayed on the CPL.
- Additional Information (optional) information that will be shown at the top of the CPL.
- 7. Click the Submit button to continue to review your CPL
- From the Review Closing Protection
 Letter window, you can,
 - a. **View** click the PDF licon to open the document
 - b. Copy click the Copy icon to copy the document to the clipboard
- Click Accept to save the CPL to the Attachments in your ProForm order

NOTE: The CPL is selected by default. If it is de-selected, it will not be saved to your ProForm order when you click **Accept**.



Ordering a Policy Jacket

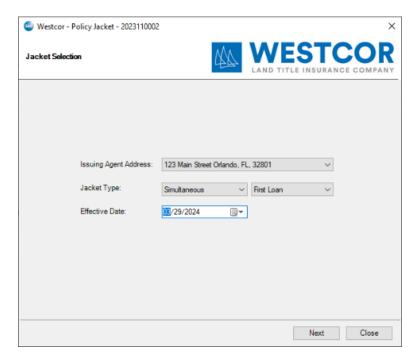
- 1. From the Title Services window, click Add Product button
- 2. Select Jacket to open the Jacket Selection window



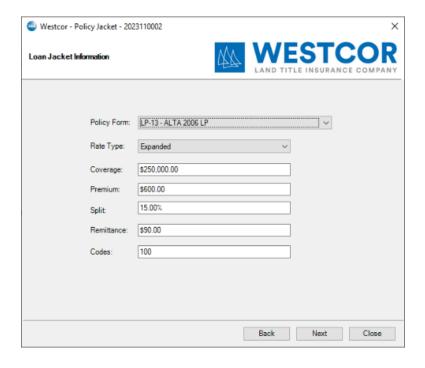
- 3. Select the,
 - a. Issuing Agent Address from the drop-down
 If there is only one option, it is selected by default.
 - b. Jacket Type

Selecting Loan or Simultaneous requires the loan be identified (i.e., First Loan, Second Loan, etc.)

- c. Effective Date
- 4. Click Next



- 5. Select/enter the Jacket information
 - a. Policy Form
 - b. Rate Type
 - c. Coverage amount
 - d. Premium amount
 - e. Split
 - f. Remittance
 - g. Codes
- 6. Click Next



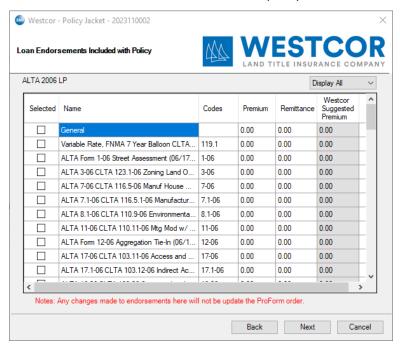
Endorsements

From the **Endorsements** screen, you may select one or more endorsements needed for the policy.

- Check the corresponding check box for each endorsement you wish to issue
- 2. For each endorsement you can,
 - a. Add or edit the **Code**associated with a selected
 endorsement
 - b. Enter a Premium amount
 - c. Enter a Remittance amount

If available, the **Westcor Suggested Premium** is displayed; this field is not editable.

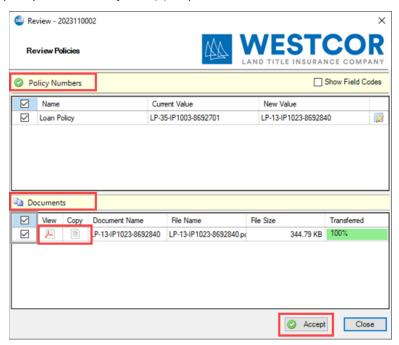
Click Submit to open the Review Policies window



From the Review Policies window, displays the policy number and jacket(s) requested.

The **Policy Numbers** section displays the **Current Value** (the data currently in the ProForm order) and the **New Value** (policy number corresponding returned from Westcor). Once accepted, this information is written to corresponding field in your ProForm order.

- 4. From the **Document** section you can,
 - a. **View** click the PDF licon to open the document
 - b. **Copy** click the **Copy** icor to copy the document to the clipboard
- Click Accept to save the policy jacket to the Attachments and write the policy number to your ProForm order



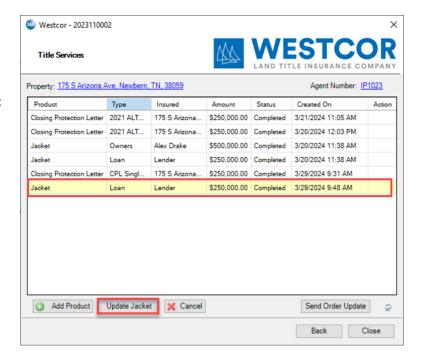
Updating a Jacket

From the Title Services window,

- 1. Select a Jacket you wish to update
- 2. Click the Update Jacket button

Once clicked, you are navigated to the **Jacket Selection** window.

 Repeat steps 3-6 in the Ordering a Policy Jacket section to enter needed updates

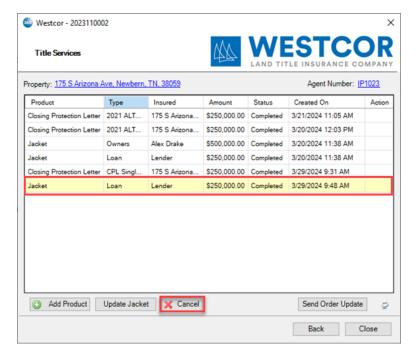


Canceling a CPL or Jacket

From the Title Services window,

- Select the Jacket or CPL you wish to cancel
- 2. Click the Cancel button
- 3. When prompted, click the **Yes** button to confirm the cancellation

The cancellation request is then submitted to Westcor.



Sending Updated Order Information to Westcor

If you've made changes to your ProFrom order and would like to send these changes to Westcor, from the **Title Services** screen,

1. Click the Send Order Update button

This action updates the base order in Westcor's system to include the current information in your ProForm order.

