

Managing reQuire Transactions in SoftPro 360

How to submit a transaction to reQuire

ReQuire, can be found under the service Release Tracking. Double click **reQuire**, or highlight and click on the **Submit** button to submit a transaction to this vendor.

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····· Simplifile eRecording
🚊 MarketPlace
- Checks and Forms for SoftPro
SoftPro Checks
🚊 Release Tracking
FasTrax Release Tracking
reQuire Release Tracking
🖻 Tax Searches
NTN Extended Coverage
NTN Standard Coverage
- Property Tax Direct
RDC Title Search

If you already have ProForm order(s) open, they will be listed in the **Order Linking** dialog. The current active order will be highlighted and entered in the **Selected Order Number** field. You can select any of these orders, or you can type your ProForm Order number that is not currently open in the **Selected Order Number** field. Click **OK** to continue to the next screen.

Order Link	ing		
Open Order Numl	bers:		
JB2010120060			
Selected Order N	umber:		
JB2010120060			
	ОК	Cancel	1
-			

The Welcome screen provides basic information about **reQuire.** To view **reQuire's** Terms of Use and Service agreement select **View Agreements**. You are required to click **I agree** before moving forward with the submission process. Click **Next** to continue to the next screen.

reQuire Release	Tracking - JB2010120060 🛛 🔀
[r]require	Welcome to reQuire Release Tracking reQuire's patent pending Release Tracking Service provides a revolutionary, no-cost, web-based tracking, reporting, and release solution to settlement agents, attorneys, title companies and lenders. Key Benefits include: * Easy to subscribe * Payoff disbursement package
	 * Patented tracking process * Release guaranteed Please review the service agreement and acknowledge the charge of \$35 for this service. View Agreements ✓ I agree For additional information about reQuire please call 877-505-5400 or email information@titletracking.com
	Back Next Cancel

Existing users: Enter your reQuire username and password. New users: Follow the instructions under **New Account Set Up** to request an account from **reQuire**. Click **Next** to continue to the next screen.

reQuire Release	Tracking - JB2010120060	
reQuire Login		
Please provide your reQuire	account information.	
Username: guest Password: *********		
New Account Set Up:		
To set up a new account wit at (877) 505-5400 or fill out	:h reQuire please contact customer service t the form at <u>http://www.titletracking.com/conta</u>	<u>ct-us.aspx</u>
	Back Next	Cancel

The **Owner and Property Data** dialog populates with the information contained in your ProForm order. You may add additional information or overwrite the current information. Click **Next** to continue.

Owner and Property	Data		[r] r	
Owner (Obligor):	Bob Thomas			
Property Address:	3909 Sundew Court			
City, State, Zip:	Adams		0 12345	
County (Court):	Adams County - CO			-
ParcelID or TaxMap:	R269100A01501			
Brief Legal Description:	Lot 1 Block C			
	L			×
		Back	Next	Cancel



Tip: Any field that contains a red triangle in the top right corner as shown here is a required field.

The **Lien Release** dialog shows information for mortgages that have been entered in your ProForm order. To review the data for each lien release, click **Lien Details**.

• reQuire Release	Tracking - JB20	10120060 🛛 🔀
Lien Releases		
Select the lien(s) to be rel	eased.	
Liens	Loan Number	ProForm Data
First Mortgage	54561231231	Lien Details
Second Mortgage	53456489742	Lien Details
Third Mortgage		Lien Details
🔲 Fourth Mortgage		Lien Details
🗌 Fifth Mortgage		Lien Details
	Back	Submit Cancel
_		

You may add additional information or overwrite the current information that is pulled from your ProForm order. Click **Save** to save changes and close the dialog. Click **Cancel** to cancel your changes and close the dialog.

reQuire Relea	ase Tracki	ng - JB201012	0060 🛛 🔀
First Payoff Detail	s	[
Deed of Trust Inform	nation		
DOT Date:	10/15/07	Instrument Number:	
Original Amount:	275,000.00	Book Number:	213
Original Trustee:	Bob	Page Number:	58
Original Lender:	BOA	-	
Loan Information			
Loan Number:	54561231231	Payoff Amount:	650,147.00
Lender Name:	Bank of Texas	-	
Address:	123 Texas Lane		
City, St, Zip:	Hampton	TX	12345
<u>I</u>			Save Cancel

Select all Lien Release(s) you want submit by checking the applicable box(s). Click **Submit** to continue.

Lien Releases		
Select the lien(s) to be re	leased.	
Liens	Loan Number	ProForm Data
First Mortgage	54561231231	Lien Details
Second Mortgage	53456489742	Lien Details
Third Mortgage		Lien Details
🔲 Fourth Mortgage		Lien Details
🦳 Fifth Mortgage		<u>Lien Details</u>
	Back	Submit Cancel

In order to complete this transaction you must review it on **reQuire's** web site. Click **Continue** on the **Order Review** dialog.

reQuire Release Tracking	- JB2010120060	×
Order Review	[/t/] re	equire
Click Continue to complete your order on on reQuire to finalize the transaction.	reQuire. Orders must be save	d
[Back Continue	Cancel

Your transaction will be opened on **reQuire's** website. Click **Continue** to verify your information.

This form allows you to create a new	<i>v</i> file with one or more Payoffs.
Release Tracking Order Form: (A ma	aximum of 5 liens are allowed per disbursement.)
What type of record is this?	Disbursement 💌
How many records are being proces	sed? 2 💌
What is the default court for the new	v record? Colorado 🛛 🗸 Adams County - CO
	Continue

You may review, add or modify any of the submitted information. To complete your transaction submission, click **Save Payoffs** at the bottom of the screen.

Lender Postal Code: 12345 Lender City: Hampton Lender State: Texas v Address Lookup: Google / Local Live Lender Phone #: Lender Fax #: Is this a short sale?: Notes: First Lien Save Payoff(s)	Lender Address: 123 Texas Lane	
Address Lookup: Google / Local Live Lender Phone #: Lender Fax #: Is this a short sale?: Notes: First Lien Save Payoff(s) ZIP Code Lookup	Lender Postal Code: Lender City: Lender State:	12345 Hampton Texas
First Lien Save Payoff(s) ZIP Code Lookup	Lender Phone #: Lender Fax #: Is this a short sale?: Notes:	Address Lookup: <u>Google</u> / <u>Local Live</u>
	Save Payoff(s) ZIP Code Lo	First Lien

Finalizing an unsaved reQuire transaction

If you are on **reQuire's** website and close your browser without saving your transaction, you may access the pending transaction through your SoftPro 360 queue (if it is the same day you initially submitted this transaction).

The transaction will appear in your SoftPro 360 queue with a status of **In Progress**. To finalize your transaction, highlight it and double click or click on the **Update** icon.

60 Queue									
Reviev	v 📷 Deliver 🧖 🔵 📔	Views: My Tra	nsactions 📃 🚖	· 📝 🖪 🕯	🕆 🛛 Filter: 🕅 Ve	ndors 💌 🤘	⊉ ≣≣		
	Transaction Number	Vendor	Product	Status	Linked Order	Created By	Created On V	Completed On	Description
\$	360364-20-110104-001682	reQuire	reQuire Release	Updated	JB2010120060	Jacky Bell	1/4/2011 1:47 PM		First Lien
	360364-20-110104-001683	reQuire	reQuire Release	In Progress	JB2010120060	Jacky Bell	1/4/2011 1:47 PM		Second Lien

You will be presented with the **Order Update** dialog. Choose **Edit the Lien**.

🗝 reQuire Release Tracking - JB2010120060 🛛 🛛 🔀				
Order Update				
Please provide your reQuire account information.				
Username: guest				
Password:				
Click on the appropriate link below to manage your disbursement				
Print the disbursement	Add a new lien			
Manage the file	Edit the lien			
Shipping/Fax options				
		lose		
_				

Click **Continue**. This will take you to **reQuire's** website, where you can make any changes or updates, choose the **Save Payoff(s)** option to complete the submission of your transaction.

a reQuire Release Tracking - JB20101 🚺			
Your transaction is in a pending status on reQuire's website. Choose Continue to access reQuire's website to save and confirm the order.			
Continue Cancel			

Note:

If you logout of **reQuire's** website without choosing the **Save Payoffs** option, your transaction(s) will remain in a pending state. **reQuire** will automatically delete all pending transactions every day at midnight EST. You will receive an email notification from **reQuire** if a pending transaction has been deleted. The status of your transaction in the SoftPro 360 queue will be updated to **Canceled**.

Receiving confirmation of your transaction

Note: An individual transaction will appear in the SoftPro 360 queue for each lien release that has been requested for your ProForm order.

When the order is initially received by **reQuire**, the status of the transactions in your SoftPro 360 queue will appear as **In Progress**, to indicate that **reQuire** has received the order and is processing the transaction(s). If you have submitted multiple lien release requests from a single ProForm order, an individual transaction will appear in the SoftPro 360 queue for each request. When **reQuire** submits the Lien Release(s) invoice to the SoftPro 360 queue, the status of the first lien transaction will change to **Updated**.

The other lien release transactions associated with that ProForm Order will continue to reflect a status of **In Progress**.

Reviewing and accepting your invoice

When your **reQuire** transaction has a status of **Updated** it indicates that your transaction has been received and the invoice is ready for your review. Highlight and click **Review** to open the transaction review screen.



To view the Document(s) returned by the Vendor, click on the **View** button under the View Document column.



Once you have reviewed the document, click **Accept**.

cept 💿 Reject 🛛 🗟 Select All 📑 Select None
0

Once you choose to **Accept** the transaction, the following message will appear. Selecting **Yes** will add the document to your ProForm order, selecting **No** will take you back to the review screen.

SoftPro 360			
2	You have chosen to attach documents within ProForm order 'JB2010120060'. Do you want to continue?		
	Yes No		
-			

If you select **Yes**, you will receive the following confirmation. Click **Ok**. The status of the first lien transaction will be changed to **In Progress.**

SoftPro 360			
(į)	Successfully accepted data from transaction '360364-20-110104-001682' in to the order 'JB2010120060'.		
	ОК		
-			

To view the document(s) click on the **SPImage** icon located in the toolbar.



Note: reQuire will submit one invoice for all lien release(s) associated with the ProForm order and attach it only to the first lien transaction in your SoftPro 360 queue. The first lien transaction will show a status of Updated to indicate that the invoice is available for your review.

reQuire order update options

If you double click on a **reQuire** transaction in your SoftPro 360 queue or highlight and click the **Update** icon. The following options are available:

areQuire Release Tracking - JB2010120060 🛛 🔀				
Order Update				
Please provide your reQuire account information. Username: guest				
Click on the appropriate link below to manage your disbursement Click on the appropriate link below to manage your disbursement Add a new lien Manage the file Click on the appropriate link below to manage your disbursement Click on the appropriate link below to manage your disbursement Click on the appropriate link below to manage your disbursement Click on the appropriate link below to manage your disbursement Click on the appropriate link below to manage your disbursement Click on the appropriate link below to manage your disbursement Click on the appropriate link below to manage your disbursement Click on the appropriate link below to manage your disbursement Click on the appropriate link below to manage your disbursement Click on the appropriate link below to manage your disbursement Click on the appropriate link below to manage your disbursement Click on the appropriate link below to manage your disbursement Click on the appropriate link below to manage your disbursement Click on the appropriate link below to manage your disbursement Click on the appropriate link below to manage your disbursement Click on the appropriate link below to manage your disbursement Click on the appropriate link below to manage your disbursement Click on the appropriate link below to manage your disbursement Click on the appropriate link below to manage your disbursement Click on the appropriate link below to manage your disbursement Click on the appropriate link below to manage your disbursement Click on the appropriate link below to manage your disbursement Click on the appropriate link below to manage your disbursement Click on the appropriate link below to manage your disbursement Click on the appropriate link below to manage your disbursement Click on the appropriate link below to manage your disbursement Click on the appropriate link below to manage your disbursement Click on the appropriate link below to manage your disbursement Click on the appropriate link below to manage your disbursement				
Shipping/Fax options	Close			

Print the disbursement

This option takes you to **reQuire's** website to view and print the invoice for your transaction.

Manage the file

This option takes you to **reQuire's** website where you can view or print the invoice, view the file history or edit the file.

Shipping/Fax options

This option takes you to reQuire's website where you can print your shipping label or utilize their faxing capability.

Add a new lien

This option allows you to add additional lien request(s) to your previous order. Each additional lien release added must be submitted separately to **reQuire** through the **Add a new** lien option.

Note: Once payment for the lien release transaction(s) has been processed by **reQuire**, you will no longer be able to **Add a new lien** to those transactions.

Edit the Lien

This option takes you to reQuire's website and allows you to modify previously submitted lien release data.

Note: Once the payment for the lien release transaction(s) has been processed by **reQuire**, you will no longer be able to **Edit the Lien** on those transactions.