

Managing Property Tax Direct transactions in SoftPro 360

How to submit a transaction to Property Tax Direct

Property Tax Direct can be found under the service **Tax Searches**. Double click **Property Tax Direct**, or highlight and click on the **Submit** button to submit a transaction to this vendor. Please replace screenshot with one where PTD is highlighted.



If you already have ProForm order(s) open, they will be listed in the **Order Linking** dialog. The current active order will be highlighted and entered in the **Selected Order Number** field. You can select any of these orders, or you can type your ProForm Order number that is not currently open in the **Selected Order Number** field. Click **OK** to continue to the next screen.

Open Order Num	nbers:		
JB2010120060 JB2011010063			-
JB2011010064			
Selected Order N	lumber:		
JB2011010064			-
		_	
	OK	Cancel	

The Welcome screen provides information that discloses fees and basic information for **Property Tax Direct.** Click **Next** to continue to the next screen.

³⁴⁹ Property Tax Direct		
	Welcome to Property Tax Direct (PTD)	
(LPS)	Fast and accurate property tax data on demand.	
	PTD provides comprehensive property tax data which includes:	
PROPERTY TAX SOLUTIONS ALEVEER PROCESSING SERVICES COMPANY	 ★ Tax Agency Identification. ★ Parcel Number(s) 	
	 Tax Bill Data (both current and prior year taxes) Collects at Closing Escrow Calculation 	
	By submitting a property address, your order will be returned either instantaneously or within 48 hours if manual research is required (returntime based onnational averages and may vary in certain geographic areas).	
	Price per order:	
	All states except MA, NJ, NY, PA and TX\$15.00	
	MA, NJ, NY, PA and TX\$25.00	
	For questions or order status please contact us at	
	PTD-CustomerService@lpsvcs.com	
	Back Next Cancel	

The **Property Information** screen will show the property address and the current owner in the ProForm order, you can manually enter or overwrite this information. Click **Next** to continue to the next screen.

Property Tax Dir Enter property deta	rect ills Property Tax Solutions
Property Information	
Address	1460 Waterside Drive
Address 2	
City, State, Zip	Dallas TX 75218
County	Dallas
Current Owner	Sam Seller
	Back Next Cancel

Tip: Any field that contains a red triangle in the top right corner as shown here is a required field and must be filled-in to be able to continue submitting the order.

The first time a transaction is submitted to **Property Tax Direct**, you are required to fill in the **Billing Information** fields. You have the option to use Credit Card Information or an Account Number, if you have an existing account with **Property Tax Direct**. Upon submitting additional orders, if you have entered Credit Card information, you will only be required to fill in the CVV number for security reasons. Click **Submit** to continue to the next screen.

Property Tax Direct Payment information	PROPERTY TAX SOLUTIONS
Billing Information Vame Address Address 2 City, State Zip Phone 800-848-0143 Email	Credit Card Information Card Type Card Number Expiration Date CVV Number Or Account Number 88
_	Back Submit Cancel

Once the transaction has been submitted, you will receive a confirmation message that your order has been submitted successfully. Click **Finish** to close the window.

🕬 Property Tax Direct	
Property Tax Direct Successfully sent data to Property Tax Direct	
The Order has been submitted successfully.	
Back	Finish Cancel

the transaction will now appear in your SoftPro 360 queue as seen below with a Status of **In Progress**.

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Reviewing and accepting your transaction

Once your transaction has been processed by **Property Tax Direct**, the status will change to **Ready**. When the status is ready, you can double click this transaction or highlight and click **Review** from the queue.

360 Queue						
📀 Reviev	w 📪 Deliver 🧖 🔵 📔	Views: All Tran	nsactions 💽 🚖	🛛 🔽 🕹	🛗 🛛 Filter: 🕅 Ve	ndors 💌
	Transaction Number	Vendor	Product	Status	Linked Order	Created By
\$	360364-20-110110-001705	LPS Property Tax	Property Tax Direct	Ready	JB2011010064	Jacky Bell

The information returned from **Property Tax Direct** will load on the transaction review screen. To view and accept the information received, select **Property 1** on the left side of the window. The **Replacement Value** is the information that has been received from **Property Tax Direct**. You can choose the information that you want to accept into the ProForm Order by checking and un-checking the **Selected** checkboxes. The selected **Replacement Value** will overwrite any information that appears as a **Current Value**. The current value is the current information in the applicable field for that ProForm Order.

🧓 Home Page	36036 Order Sea	4-20-110110-001707 rch Linked To: JB2011010064	🚽 💿 Accept 💿 Reject 🛛 🗟 Sele	ct All 📑 Select None
Properties	Selected	Field	Current Value	Replacement Value
Property 1		Address 1	1460 Waterside Dr	1460 Waterside Dr
Doodinonito		City	Dallas	Dallas
	•	State	ТХ	TX
		Zip	75218	75218
		County	Dallas	Dallas
		Parcel ID	0052520C000010000	0052520C000010000

The editable flow text field will allow you to make changes to the **Replacement Value** prior to accepting the information into your ProForm order.

🕇 Append 🛛 🤊 Revert 🛛 📲 Uppercase	h Lowercase	Aa Propercase	Trim	🗈 Copy 🔏 Cut
460 Waterside Dr				

To view Document(s) returned by the Vendor, click on the **Documents** option in the left window below **Property 1** and then choose the **View** button underneath the **View Documents** column.

🧓 Home Page	36036	4-20-110110-001705			4 Þ 🕽
🇊 New Order 🔏	Order Sea	rch Linked To: JB2011010064	💌 📀 Accept 💿 Reject	로 Select All 🗟 Select None	
Properties	Selected	Field	Current Value	Replacement Value	View Document
Property 1		TaxProfile_3396750	Property Tax Profile_3396750	Property Tax Profile_3396750	View
Brocemente					

Click **Accept** and the following message will appear. Selecting **No** will go back to the review screen to allow you to make additional edits, selecting **Yes** will apply all selected values to the ProForm order.

SoftPro 360	
? You	have chosen to attach documents and add or replace values within ProForm order 'JB2011010064'. Do you want to continue?
\checkmark	
	Yes No
_	

If you select **Yes**, you will receive the following confirmation. Click **OK** to continue.

SoftPr	ro 360 🛛 🔀
(į)	Successfully accepted data from transaction '360364-20-110110-001705' in to the order 'JB2011010064'.
	ОК

The Status of your transaction in the SoftPro 360 Queue will then change to **Completed**.

🛇 Review 🖙 Deliver 🙊 👄 📄 🛛 Views: 🗚 Transactions 🔄 🚖 🔯 🖪 📸 🛛 Filter: 🗚 Vendors 📃						
	Transaction Number	Vendor	Product	Status	Linked Order	Created By
\$	360364-20-110110-001705	LPS Property Tax	Property Tax Direct	Completed	JB2011010064	Jacky Bell

The information accepted for your ProForm order will overwrite any existing data, and your

document(s) will be available to you from within your ProForm order via the SPImage icon located on the ProForm Menu bar. Or for Select users the documents will be available by clicking on the **Attachments & Documents History** link located in the documents tab.