

FATIC - AgentNet CPL User Guide

July, 2023

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History

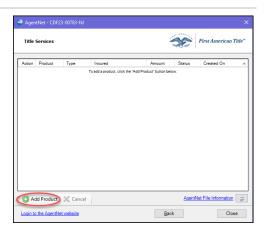
Date	Details
July 2023	Separating user guides per-product

Introduction

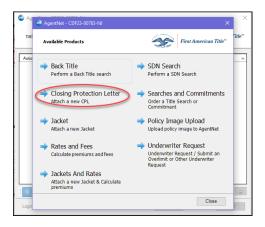
Using the ProForm order's information, this Closing Protection Letter (CPL) product will allow a user to simultaneously order and receive a CPL without leaving the integration.

Requesting a Closing Protection Letter

 To order a Closing Protection Letter, click the Add Product icon at the bottom of the Title Services screen.



2. On the Available Products screen, select Closing Protection Letter.

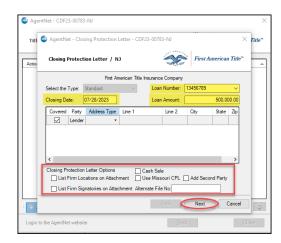


3. The highlighted data will pre-populate the **Closing Protection Letter** screen from the ProForm Order.

If there are multiple loans the ProForm order, select the Lender needing a CPL.

If there are multiple parties needing CPLs, selections can be made by checking or unchecking the **Covered** check box(es).

Additional options are available to be selected as needed. Once all selections have been made, click **Next**.



Note: Available options on CPL screens are determined by the AgentNet credentials used to log in along with the property state

4. The highlighted data will pre-populate the **Lender Selection** screen from the ProForm Order.

Note: The Lender Clause information is retrieved from the Order Contact screen in ProForm.

The fields on this screen can be overwritten. Any changes to the information on this screen will **NOT** write back to the Order.

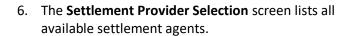
Information from this screen can be saved for future use by selecting the **Save to "My Lenders" list on AgentNet** check box.

Click **Next** to advance to the Settlement Provider screen.



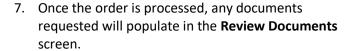
 In States where approved attorneys are required, an Attorney screen will populate the default Attorney from AgentNet or an Attorney can be searched from a list by entering their name and city.

Click **Search/Submit** to continue.



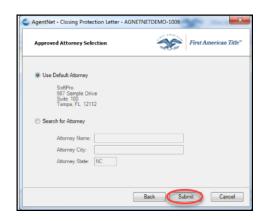
The fields on this screen can **NOT** be overwritten.

Click **Submit** to proceed.

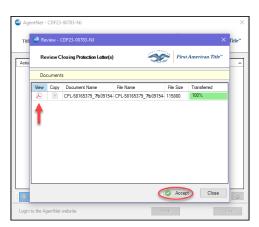


The View icon allows a document to be viewed prior to accepting into the ProForm order.

By clicking the **Accept** button, the documents will populate into the ProForm Order.

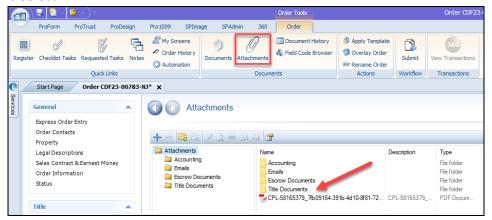




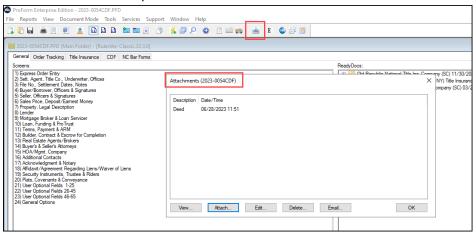


8. The CPL document will be in the **Attachments** section on the order's ProForm Ribbon.

In SoftPro Select

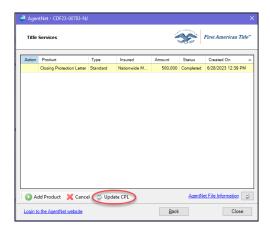


In SoftPro Standard or SoftPro Enterprise



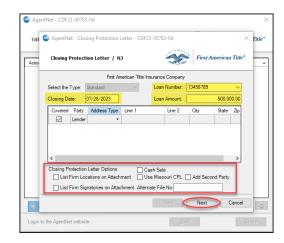
Updating a Closing Protection Letter

 To update a Closing Protection Letter, click the Update CPL icon at the bottom of the Title Services screen.



 The highlighted data will pre-populate the Closing Protection Letter screen from the ProForm Order.

Additional options are available to be selected as needed. Once all selections have been made, click **Next**.

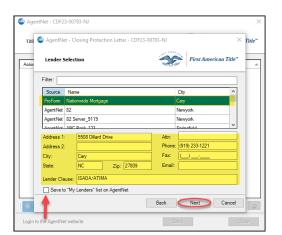


The highlighted data will pre-populate the Lender Selection screen from the ProForm Order.

Note: The Lender Clause information is retrieved from the Order Contact screen in ProForm.

The fields on this screen can be overwritten. Any changes to the information on this screen will **NOT** write back to the Order.

Information from this screen can be saved for future use by selecting the **Save to "My Lenders" list on AgentNet** check box.



Click **Next** to advance to the Settlement Provider screen.

4. The **Settlement Provider Selection** screen lists all available settlement agents.

The fields on this screen can **NOT** be overwritten.

Click **Submit** to proceed.



 Once the order is processed, any documents requested will populate in the Review Documents screen.

The View icon allows a document to be viewed prior to accepting into the ProForm order.

By clicking the **Accept** button, the documents will populate into the ProForm Order.

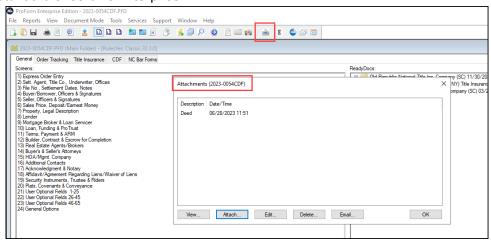


6. The new CPL document will be in the **Attachments** section on the order's ProForm Ribbon.

In SoftPro Select



In SoftPro Standard or SoftPro Enterprise

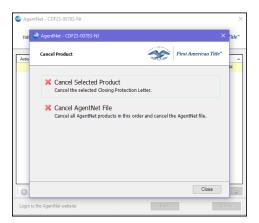


Canceling a Closing Protection Letter

1. To update a Closing Protection Letter, click the **Cancel** icon at the bottom of the **Title Services** screen.



2. There is an option to only cancel the selected product or canceling the entire file. Select the option that applies.



7. A confirmation screen will populate based on the option selected.

Selecting **No** will close the window with no action taken.



Selecting \boldsymbol{Yes} will cancel the item selected.

