

Agents National Title Insurance Company User Guide (v2.0) Closing Protection Letter

15

December 2022

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Introduction

The ANTIC – Agents National Title Insurance Company 2.0 integration with SoftPro 360 will allow you to seamlessly order ANTIC – Agents National products within ProForm. SoftPro 360 will be able to create an ANTIC – Agents National file corresponding to information in your ProForm order and enable you to order CPLs and Policy Jackets through ANTIC – Agents National. Additionally, you'll be able to edit a CPL as well as void Policy Jacket. All of this can be done without having to leave your SoftPro workspace, helping to facilitate a more efficient workflow by reducing or eliminating the duplication of data.

Benefits/Features

ANTIC users are able to:

- Request a CPL through ANTIC Agents National 2.0 directly from an order.
- Request a Policy Jacket, including Owner, Mortgagee, Short Form, Commitment, or Simultaneous (both an Owner and Mortgagee at the same time).
- View the contents of a CPL or Jacket returned from ANTIC Agents National.
- Copy the contents of a CPL or Jacket to their clipboard.
- Accept and attach a CPL or Jacket to an order.
- Edit an existing CPL created from an order and submit the request to ANTIC Agents National for an updated product.
- Void a Jacket.

Launching ANTIC Integration

Access from the 360 Services Menu

- 1. Open the order you are using
- 2. From the **360** ribbon, click the **Services** button



| Services | Support Window | Help |
|----------|-----------------|--|
| Soft | Pro 360 Console | |
| Adr | ministration | And the second |
| Log | ún | SoftPro 360 Console |
| Log | jout | Services |
| Hel | p out | Submit About |
| Add | d-Ins | Legacy Services QA |
| Dev | elopment | > Getlement Services |
| Leg | acy Services | > B-D Tax Services B-D Tele Services |

- 3. Locate the Underwriter Services folder
- 4. Double Click the ANTIC Agents National 2.0 menu option



Welcome Screen

- Click the Skip Welcome
 Page checkbox to bypass this screen during future sessions.
- Click **Next** to Continue to the Login Screen.



Logging In

The Login screen requires you to enter your User ID and Password that's been provided by ANTIC – Agents National. The Remember me checkbox will allow you to automatically log in the next time you launch this product.

| ANTIC - 21-0005 Login | | X AGENTS NATIONAL TITLE INSURANCE |
|--|--|---|
| | Please provide your credentials User Name: derek.ball@softprocorp.com Password: Remember Me | |
| | | Back Next Cancel |

• Click Next to continue to the Title Services screen.

Submitting an Order

Title Services Screen

- Agent File #: Click hyperlink to access File Information screen to submit request to create ANTIC file number.
 - Please add your Agent
 File to create an ANTIC
 order. A message will
 show until ANTIC order
 is created
 - Add Product action will not be available until
 - o ANTIC order is created

| 🥯 ANTIC - 21-0006 | | | | | × |
|--------------------|-------------------|-------------------|---------------------|-------------------|------------------------|
| Title Service | | | | | ENTS ITLE INSURANCE |
| Agent File # None | | *Pleas | e add your Agent Fi | ile to create a A | NTIC order 👔 |
| Action Product | Туре | Insured | Amount | Status | Created On |
| | To add a product, | click on "Add Pro | duct" button below. | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
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| | | | | | |
| | | | | | |
| 🕑 Add Product 📑 Up | date 💿 Void | | | | ų s |
| | | | | D | |
| | | | | B | ack Cancel |

File Information Screen

- Select the **Agent** from the dropdown. Agent is required
- Select the Branch from the dropdown. This list is determined by the agent selected. Branch is required.
- The Property fields will display the property address, city, state, and zip in your order. If there are multiple properties, the first one listed in your order will be selected and display by default.
- The Transaction Type will populate from the order.
- Select the **File Type** from the dropdown. File Type is required

| S ANTIC - 2021-8-0012 TE | ST2 | NATIONAL | × ENTS |
|--------------------------|--------------------------|----------|--------------|
| Agent: | - Select | ~ | * |
| Branch : | - Select | | * |
| Address 1 : | 123 Main Street | | |
| Address 2 : | | | |
| City : | Tampa | | |
| State : | DC V Zip: 33629 | | |
| County : | District of Columbia $$ | | |
| Transaction Type : | Residential \checkmark | | |
| File Type : | - Select | ~ | * |
| | | | |
| | | 9 | ubmit Cancel |

 Once the File Information screen is filled out and submitted, a Base Order will be created. The Add Product option becomes available and a CPL can be added by clicking on Add Product.

| 🚳 ANTI | C - 2022120021 | I | | | | × |
|-----------|------------------------|---------------|---------|--------|------------|-------------------|
| Title Ser | vice | | | į | | |
| ANTIC F | ile # <u>TX-206630</u> | <u>76</u> | | | | |
| Action | Product | Туре | Insured | Amount | Status | Created On |
| | BaseOrder | | | | InProgress | 12/7/2022 8:24 AM |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| Add | Product | Update 🤤 Void | | | | Ũ |
| | | | | | Ba | Cancel |

Ordering a Closing Protection Letter

• On the Available Products screen, double click on Closing Protection Letter.



Closing Protection Letter - Branch Selection Screen

Select the Branch and click Next



Closing Protection Letter - Information Screen

- Select the CPL Type lender type is checked by default; all available options can be checked and sent with submit request
- All fields will auto populate from the associated order
 - Loan Number will populate from the Loan Number field.
 - Buyer/Borrower will populate from the Buyer/Borower Contact Name field.

| CPL Information | NATION | X SENTS |
|---------------------|--------------------------------|---------------|
| CPL Type : | Lender Loan 1 V Buyer/Borrower | Seller |
| Loan Number : | 123132165 | |
| Buyer/Borrower : | Org and First M Last |] |
| Lender Name : | Lender Name |] |
| Address 1 : | 123 Main Street |] |
| Address 2 : | |] |
| City : | Longmont | |
| State : | CO Zip : 80501 | |
| Lender Clause : | Lender Clause Information |] |
| Approved Attorney : | - Select |] |
| | Back | Submit Cancel |

- Lender Name will populate
 from the Lender contact Name field.
- o Address will populate from the Lender contact address field
- Lender Clause will populate from the Lender Proposed insured clause field
- Data entered directly on this screen will **NOT** write back into the associated order.
- Click Submit

Closing Protection Letter - Buyer Information & Seller Information Screens

- Select Buyer/Seller from dropdown •
- All fields are editable fields; Name field is required •
- All fields will auto populate from the Order Contact in the associated order
- Data entered directly on this screen will NOT write back into the associated order. ٠

| | | | | TEAT D.5. 1.0 | _ |
|--------------------------------------|-----------------|--------------------------|--------------------|---------------------|-------|
| ANTIC - 2021050003 Buyer Information | | AGENTS | Seller Information | AGEN | L2 |
| | | NATIONAL TITLE INSURANCE | | NATIONAL TITLE INSU | RAN |
| Buyer: | Buyer ~ | | Seller : | Seller ~ | |
| Name: | Org | | Name : | Sam Seller | |
| Address 1 : | 123 Main Street | | Address 1 : | 123 Main Street | |
| Address 2 : | Suite #202 | | Address 2 : | | |
| City : | Warren | | City : | Tampa | |
| State : | CT Zip : 48035 | | State : | DC Zip : 33629 | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | Back Submit Cancel | | Back Submit C | ancel |
| | | | | | |

Reviewing the received product from ANTIC

When the status changes to **Ready**, user will click on the paper icon under Action to be taken to the review and approve the document and data, if any, writing back to the SoftPro Order.

Click **Accept** to import the data and documents into the corresponding order.

| 🥯 Review ANTIC - 21-0 로 Select All 🗮 Selec | 0012 ct None 🛛 🎆 Field Codes | | | × |
|---|---------------------------------------|-------------------------------------|-------------------------------|---------------------|
| Groups | 🕝 Data | | | |
| All Commitment Policy | Name Commitment Policy | Current Value FL-18009005-CJ-1-A | New Value FL-18039553-CJ-1 | I-A 🔯 |
| Documents | | | | |
| View Copy | File Name FL-18039553-CJ-1-A-EMQYD | | File Size (KB) 297 | Transferred 100% |
| | | | | |
| | | | Accept | Cancel |

Void Base File or Closing Protection Letter

- To make adjustments to the ANTIC File #, the user will need to void any existing transactions. In lieu of voiding each individual transaction, the BaseOrder can be voided, and all existing transactions will be voided/canceled.
- Void Reason of **Other** requires a reason be entered in manually and sent with void request

| 💩 antic | C - 21-0012 | | | | | × |
|-----------|-------------------|-------------|---------|----------------|------------|------------------|
| Title Ser | vice | | | | | |
| ANTIC F | ile # FL-18039553 | | | | | i |
| Action | Product | Туре | Insured | Amount | Status | Created On |
| 1 | Jacket | COMMITMENT | - | - | Ready | 8/2/2021 1:52 PM |
| | Jacket | OWNER | Org | \$1,564,156.00 | InProgress | 8/2/2021 1:52 PM |
| | Jacket | OWNER | Org | \$1,564,156.00 | InProgress | 8/2/2021 1:48 PM |
| | CPL | BUYER_BORRO | Org | - | Completed | 8/2/2021 1:45 PM |
| | BaseOrder | | | | InProgress | 8/2/2021 1:40 PM |
| | | | | | | |
| 🕢 Add | Product 🗾 Upd | ate 🥥 Void | | | | U) |
| | | | | | Bac | k Cancel |

| 🥶 Void | | × |
|-----------------------------|-------------|---|
| ANTIC File: Void Reason: | FL-18039553 | * |
| | | |
| | | |
| | Void Clos | e |